



NAVARASAM ARTS AND SCIENCE COLLEGE FOR WOMEN, ARACHALUR

(AFFILIATED TO BHARATHIAR UNIVERSITY COIMBATORE)

(ACCREDITED WITH "B" GRADE BY NAAC)

REPORT ON FEEDBACK ANALYSIS

2020-2021

Navarasam Arts and Science College For Women, Arachalur

(Affiliated to Bharathiar University Coimbatore)

Erode-638101, Tamilnadu, India

Introduction

Navarasam Arts and Science College for Women is situated in Arachalur. It is affiliated with Bharathiar University, Coimbatore. The college offers various courses like B.Com, BBA., B.A., and B.Sc. at Under Graduation level, M.Com, M.Sc., M.A., at the Postgraduate level and also M.Phil., PhD in Research Level. The Internal Quality Assurance Cell (IQAC) of the College has continuously been working on quality improvement and the betterment of student learning experiences. In order to analyze the lag areas of the college and scope for further improvement, feedback from various stakeholders have been received. This report focuses on the feedback of Students, Teachers, Alumni, Employers and Parents.

Students' Feedback

The Students' Feedback on the Institution and teaching learning process at Navarasam Arts and Science College For Women campus is designed to get formative feedback from students that can be used towards the improvements in the quality of course design and delivery, as well as student learning experiences. For the academic year 2020-2021, Students' feedback is sought from around 809 students who responded about the institution and teaching learning process. Majority of the student population (60%) agreed that the subject taught in the course is satisfactory and the majority (56%) agreed that the teachers communicate the subject effectively. Majority of the student population (52%) agreed that the teachers encourage the student participation in class and the majority (61%) of the student population agree that the teachers contribute to their personality development. Majority of the student population (54%) agreed that the course is helpful for higher education and employment and the majority (54%) agreed that the discipline of the institution was maintained. Majority of the student population (58%) agreed that the opportunities for sports and other extracurricular activities is good and the office function effectively in fee collection, Examination work etc., Majority of the student population are satisfied with the Library, hostel and Canteen and leisure bower. Majority of the student population (57%) agreed that the college offers chances for social service through NSS and Outreach programmes etc., and the majority (60%) of the students in the college provide value education through tutorial classes, talks, seminars, orientation etc., Majority of the student population (57%) agreed that there are talks on life guidance, Career guidance and Placement in the college. Majority of the student population (62%) agreed that the team work culture of the college helped the students to become better citizens and the majority (55%) of the students like to be in touch with the college even after they leave it.

Feedback Analysis Report

The analysis of the students' feedback clearly states that the good reputation and academic excellence of the college were factors in seeking admission to this institution. The students highly appreciated the effectiveness of the internal assessment by the college. It is observed from the students' feedback that the enhancement of the online education related technical knowledge of the students towards their studies could be encouraged.

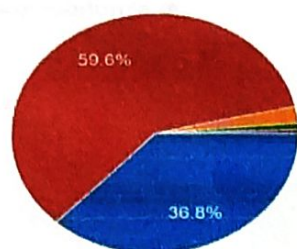


2



4. What do you think about the subject taught in the course?

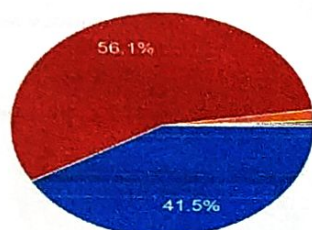
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

5. Do the teachers communicate the subject effectively?

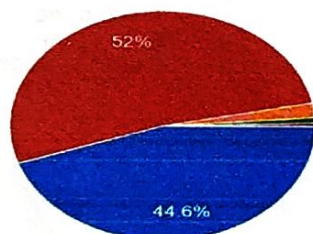
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

6. Do the teachers encourage student participation in class?

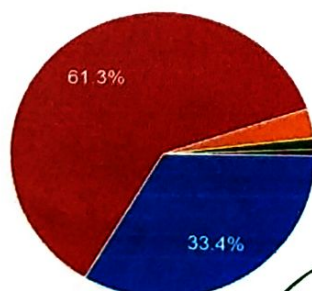
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

7. Do the teachers contribute to your personality development?

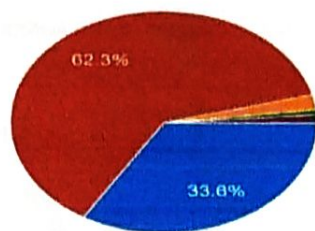
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

8. Is the internal assessment effective?

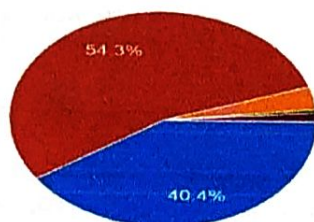
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

9. How far is your course helpful for higher education and employment?

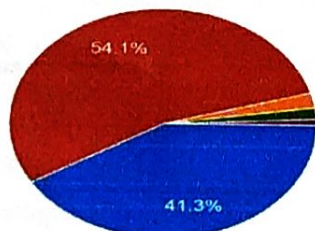
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

10. How well is the discipline of the institution maintained?

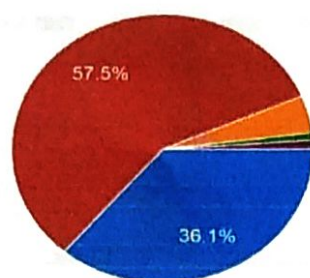
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

11. a) How far are the talks and seminars helpful in Value education

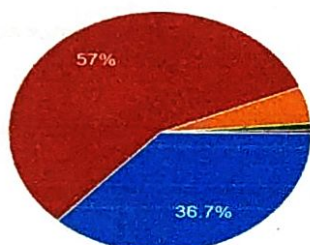
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

11. b) How far are the talks and seminars helpful in Job Awareness

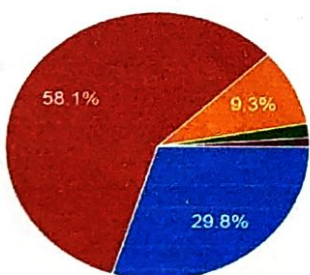
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

12. How do you assess the opportunities for sports and other extracurricular activities?

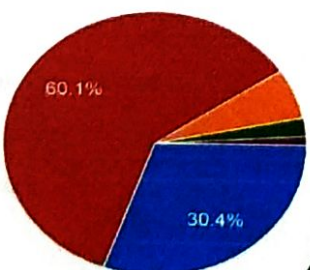
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

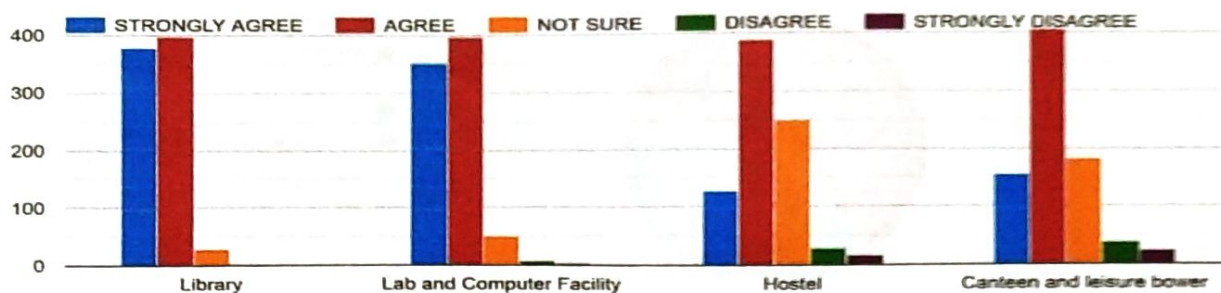
13. Does office function effectively in fee collection, Examination work etc.,

809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

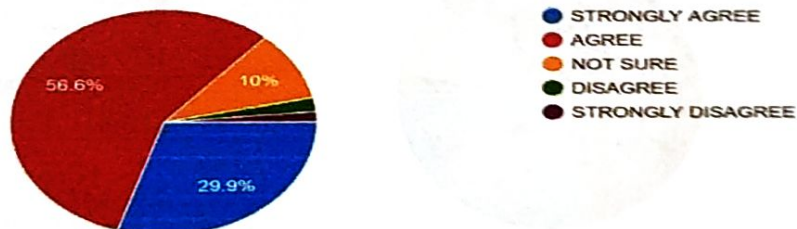
14.a) How do you assess the followings



15. Do you think that the good reputation and academic excellence of the college were factors in seeking admission to this institution?
809 responses



16. Does the college offer you chances for social service through NSS and Outreach programmes etc.,?
809 responses

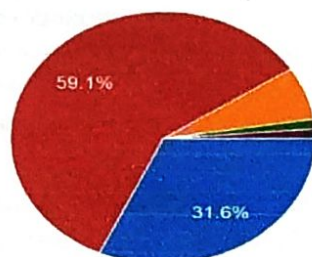


17. Does the college provide value education through tutorial classes, talks, seminars, orientation etc.,?
809 responses



18. Are there adequate library and computer facilities to promote research culture?

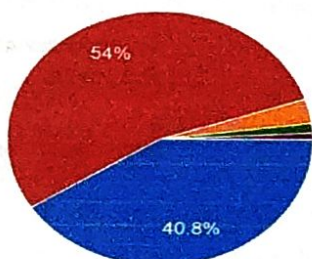
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

19. Does the college have disciplined and value base culture?

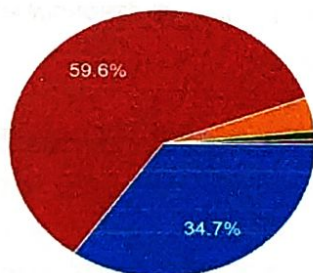
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

20. Are there talks on life guidance, Career guidance and Placement?

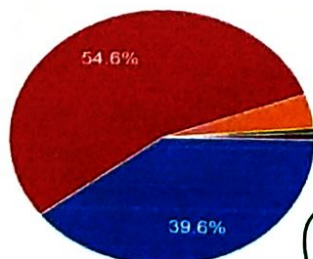
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

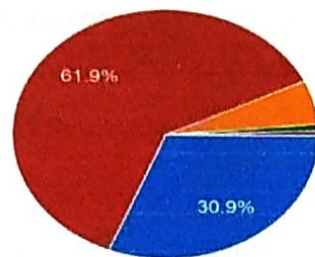
21. Are the teachers helpful in your personal needs?

809 responses



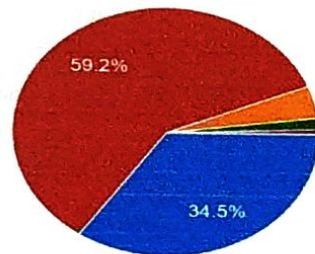
● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

22. Has the team work culture of the college helped you to become better citizens?
809 responses



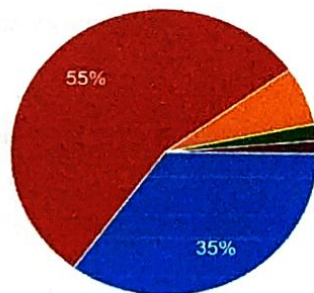
● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

23. Has your personality improved after studying in this college?
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

24. Would you like to be in touch with the college even after you leave it?
809 responses



● STRONGLY AGREE
● AGREE
● NOT SURE
● DISAGREE
● STRONGLY DISAGREE

8



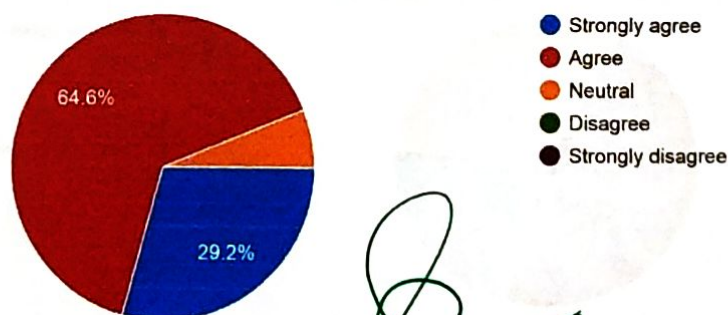
Teachers' Feedback

Feedback on various aspects of instructional resources and academic content is sought from around 65 faculty members of Navarasam Arts and Science college for women. The aspects such as provision of adequate time and resources for coverage of both theoretical and practical components in the syllabus, the coherence of the syllabus with Programme Outcomes, focus on necessary technical/ teaching skills, ensuring components that inculcate ethical values, enlisting reference books, focus on flexible curriculum based on current trends, updated elective courses etc. The inputs received from their feedback was taken into consideration for further necessary action wherever applicable. Majority of 65% of the teachers agree that the college vision, philosophy and objectives are referred to and reflected in college decisions. Majority of 55% of teachers agree students are disciplined and respect the faculties. Majority of 60% of teachers agree that the college provides opportunities for continuous development of faculties and equal opportunities are provided for all faculties. Majority of 47% & 52% of teachers agree that the college has adequate medical facilities and is equipped to handle medical and other emergencies and restrooms, toilets, laboratory, playground, classrooms are clean and well maintained. Majority of 55% of teachers agree that there is a good facility and encouragement to the Teachers for their research work. Majority of 60% of teachers agree that the syllabus of the programme is revised time to time and the syllabus is framed based on the understanding level of the students. Majority of 57% of teachers agree that data, documents, records and evidences are well maintained. Majority of 61% & 49% of teachers agree that the capability/ potential of the staff are fully utilized and the recognition/ incentive /appreciation of the individual work is given.

Feedback Analysis Report

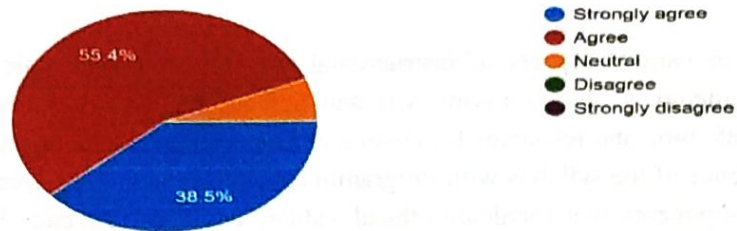
The analysis of the teachers' feedback reflects the high satisfactory level of the faculties related to the identification of the faculty development and the initiation of the programmes. They also state that the regular feedback review mechanism followed in the college helps them for their performance enhancement. The staff members agreed that the necessity for more technical related assistance for handling online classes is required and the equipment to handle medical and other emergencies can be improved.

1.The college vision philosophy and objectives are referred to and reflected in college decisions.
65 responses



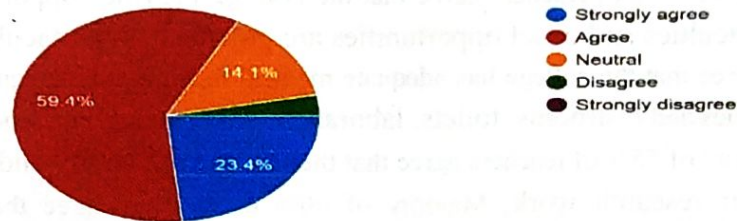
2. Students are disciplined and respect the faculties.

65 responses



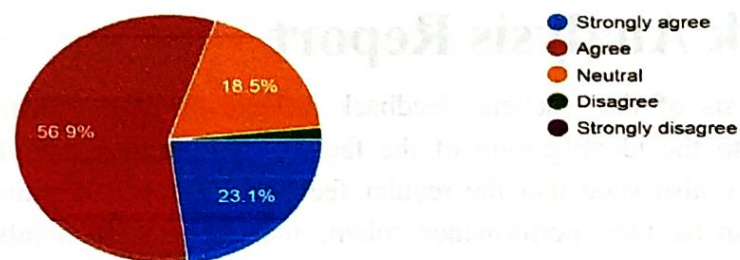
3. College provides opportunities for continuous development of faculties.

64 responses



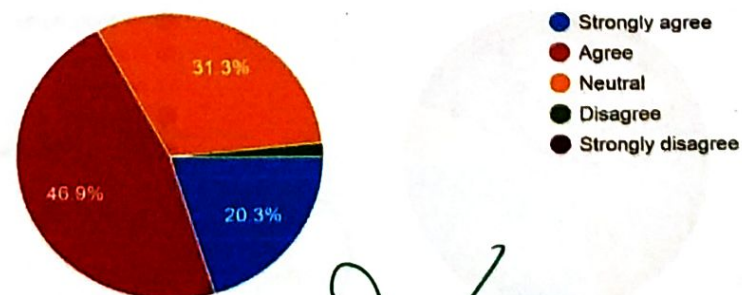
4. Equal opportunity for all faculties is provided.

65 responses



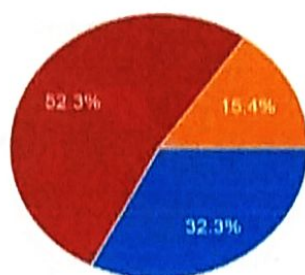
5. College has adequate medical facilities and is equipped to handle medical and other emergencies.

64 responses



6. Restrooms, toilets, laboratory, playground, classrooms are clean and well maintained,

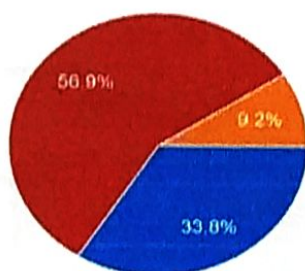
65 responses



Strongly agree
Agree
Neutral
Disagree
Strongly disagree

7. Syllabus of the Programme is revised time to time

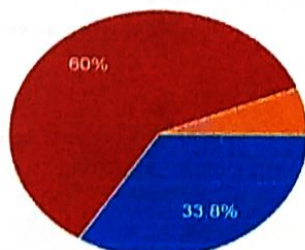
65 responses



Strongly agree
Agree
Neutral
Disagree
Strongly disagree

8. Syllabus is based on understanding level of students.

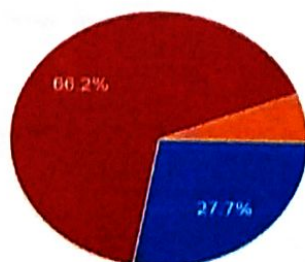
65 responses



Strongly agree
Agree
Neutral
Disagree
Strongly disagree

9. Laboratory equipments including equipments, chemicals and specimens are regularly provided by the college.

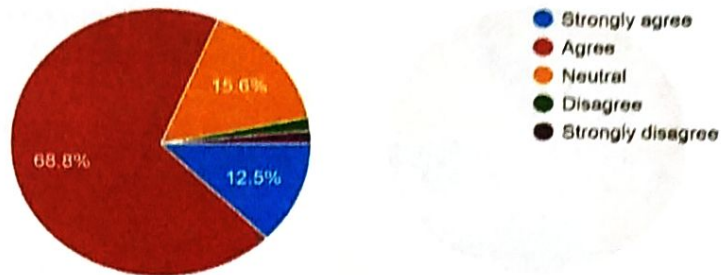
65 responses



Strongly agree
Agree
Neutral
Disagree
Strongly disagree

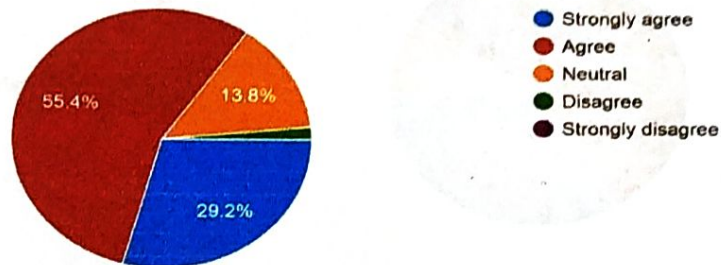
10. Computer facilities are made available for ICT based teaching to the teachers.

64 responses



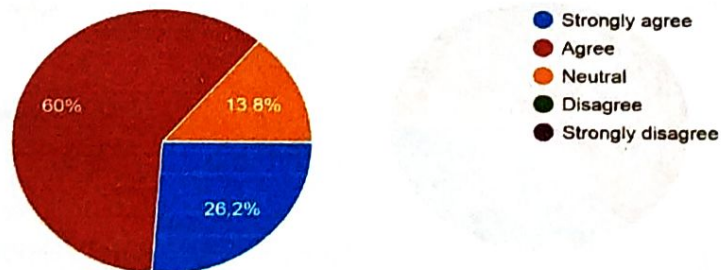
11. Good facility and encouragement to the Teachers for their research work.

65 responses



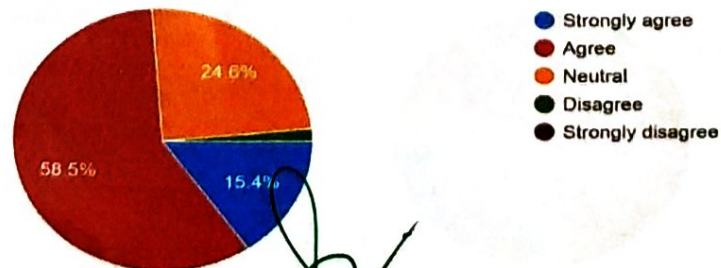
12. Course content is relevant in current scenario.

65 responses



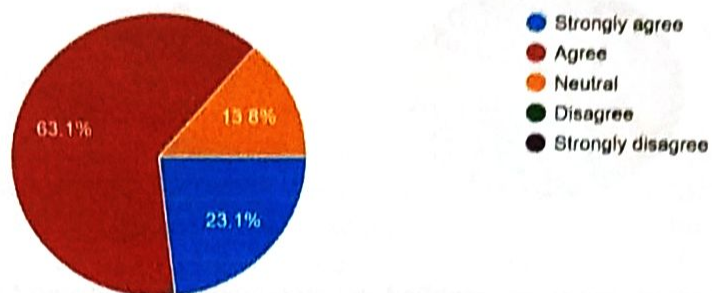
13. Course content suits real life situation.

65 responses



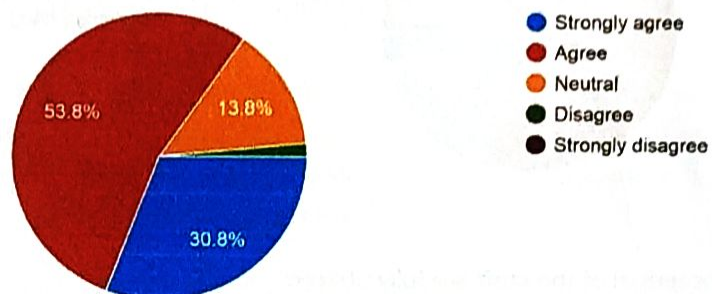
14. Principal/head is approachable and accessible and believes in building partnerships.

65 responses



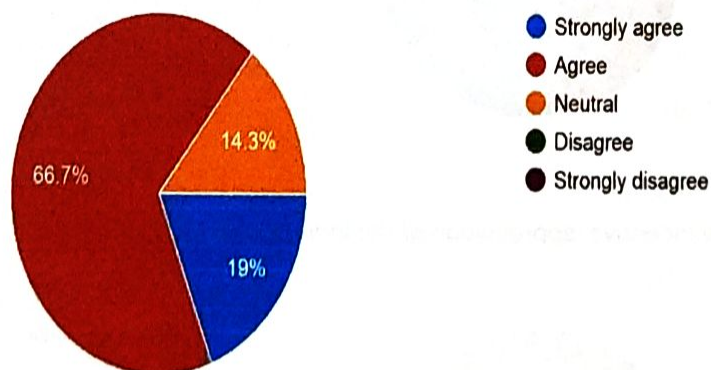
15. Parents are satisfied with the college procedures and policies.

65 responses

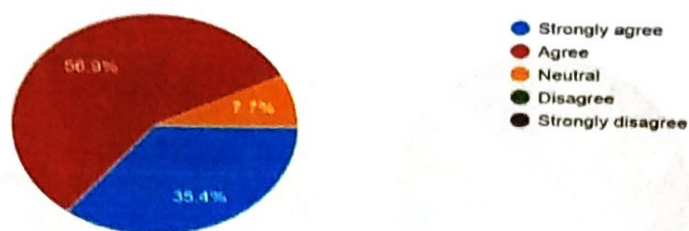


16. There is a mechanism for feedback review and performance enhancement for the faculty.

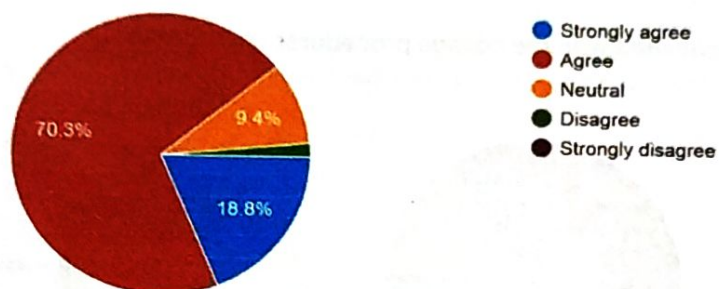
63 responses



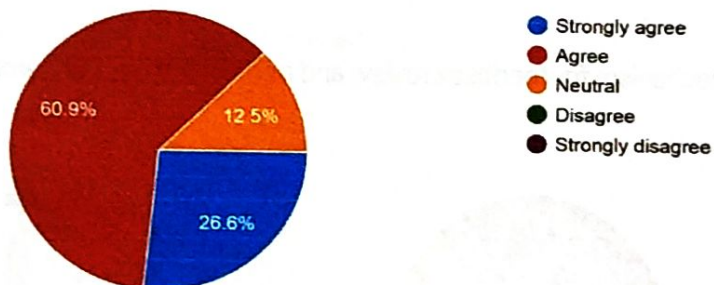
17. Data, documents, records and evidences are well maintained.
65 responses



18. Staff development needs are identified and programmes are initiated for the same.
64 responses



19. Capability/ potential of the staff are fully utilized.
64 responses



20. Recognition/ incentive /appreciation of the individual work is given
63 responses



Parents Feedback

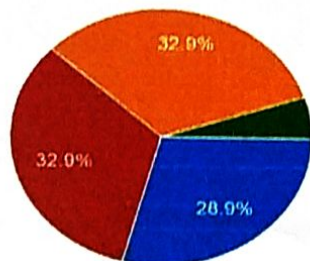
Feedback obtained from the parents is considered as vital for the development of any educational institution. Parents' feedback is taken from approximately 76 parents about the institution for the year 2020 to 2021. Majority of 46% of the parents expressed that the discipline and cleanliness, quality of teaching and security arrangements in the college are excellent. Majority of 36% of the parents expressed that the approachability and examination system followed by the college is very good. Majority of 46% of the parents expressed that the quality of teaching is very good. 34% of the parents feel excellent regarding lab and library facilities. Majority of 45% parents feel that the placement training provided by the institution is very good. 43% of parents say that extracurricular activities are good. Majority of 41% of the parents feel that the sports facility is good. Security arrangements are very much excellently made is the feedback of 37% of the parents.

Feedback Analysis Report

From the Parents feedback analysis it is evident that the parents believe that their wards develop good soft skills and ethical values during their course of study. It is observed that they have expressed their expectations towards the institution have been fulfilled especially from the employability point of view.

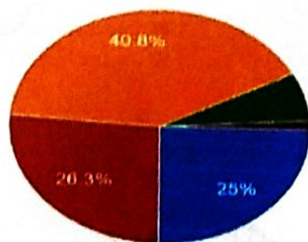
Few suggestions that we got from the parents were, they required betterment in the areas of placement by inviting much reputed foreign companies. Online training regarding the placement could be increased by inviting reputed institutions.

1. College environment/வளாகத்தின் சூழ்நிலை 76 responses



● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

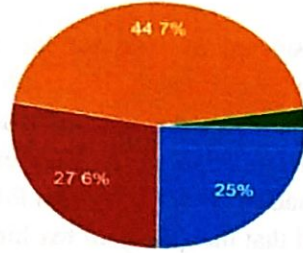
2. Infrastructure/உள் கட்டமைப்பு 76 responses



● EXCELLENT
● VERY GOOD
● GOOD
● SATISFACTORY
● POOR

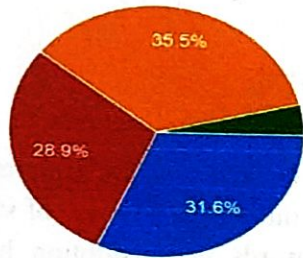


3. Administration/நிர்வாகம்
76 responses



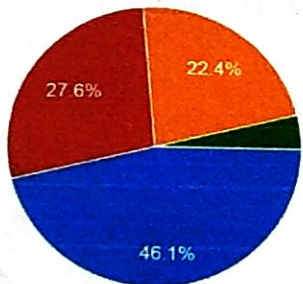
EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

4. Approachability/அணுகுமுறை
76 responses



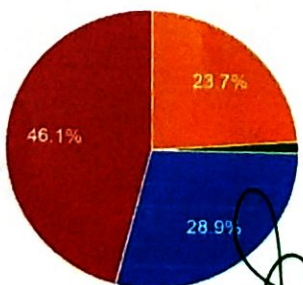
EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

5. Discipline & Cleanliness/ஒழுக்கம் & தூய்மை
76 responses



EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

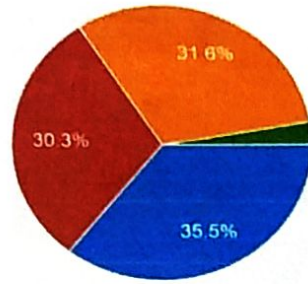
6. Quality of Teaching/கற்பித்தல் தரம்
76 responses



EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

7. Examination system/தேர்வு முறை

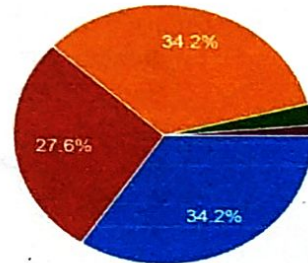
76 responses



EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

8. Laboratory Facilities & Library/ஆய்வு கூட வசதிகள் & நூலகம்

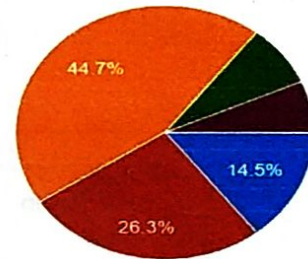
76 responses



EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

9. Placement training/வேலை வாய்ப்பு பயிற்சி

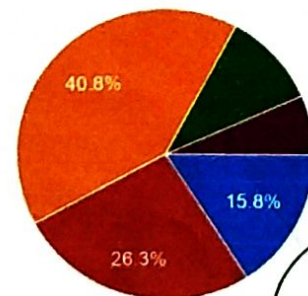
76 responses



EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

10. Campus(Placement)drive/வேலை வாய்ப்பு முகாம்

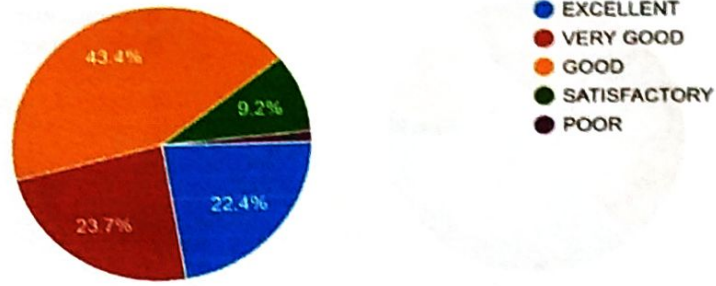
76 responses



EXCELLENT
VERY GOOD
GOOD
SATISFACTORY
POOR

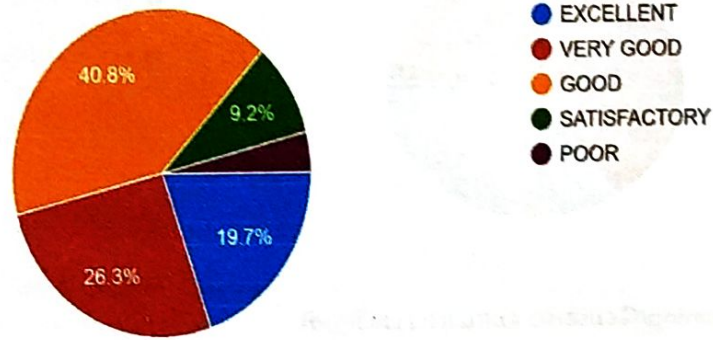
11. Extracurricular activities/கூடுதல் கல்விசார் நடவடிக்கை

76 responses



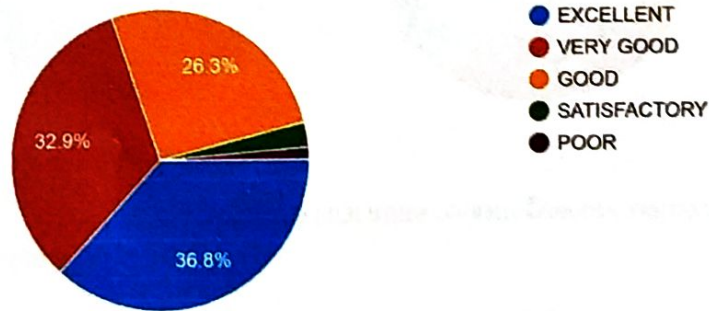
12. Sports facilities/விளையாட்டு வசதிகள்

76 responses



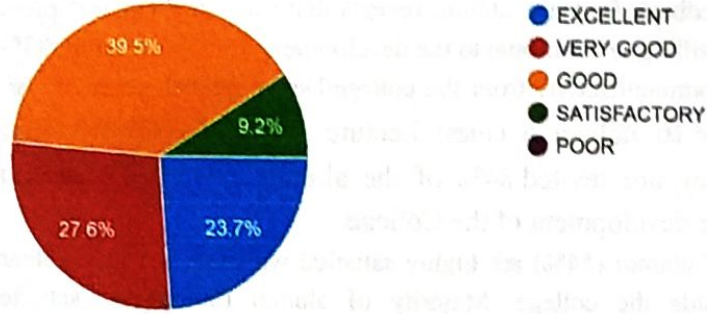
13. Security arrangements/பாதுகாப்பு ஏற்பாடு

76 responses



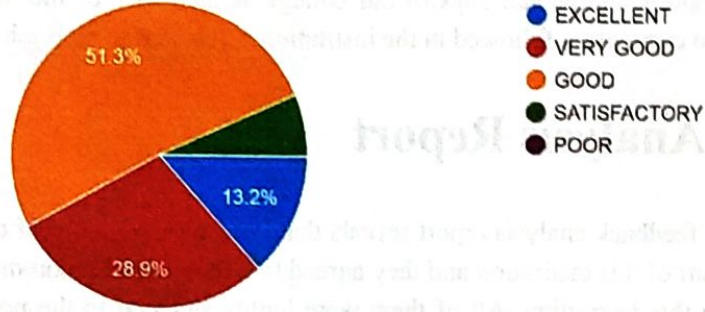
14. Student amenities(Bus,Canteen,Browsing,Lab etc)/மாணவர்கள் வசதிகள்
(பேருந்து,கேன்டீன்,இணையதள வசதிகள்)

76 responses



15. Medical facilities/மருத்துவ வசதி

76 responses



ALUMNI FEEDBACK

The contribution of alumni to the activities of the College is substantial especially in the development of the institution. Nearly 80 alumni were given their feedback for the academic year 2020-2021. The feedback from the alumni reveals that 96% of them feel proud to be a part of the institution and are willing to contribute to the development of the institution, 93% of the Alumni agree that they receive communications from the college/Department through Mails/ Calls/SMS etc., and 75% of them agree to deliver a Guest Lecture / Special Talk / Motivational Session for their juniors if they are invited. 84% of the alumni express the need to improve alumni involvement in the development of the College.

Majority of alumni (54%) are highly satisfied with the faculty's potential and the available library facility inside the college. Majority of alumni (60%) are satisfied with the college environment, its admission procedure, the infrastructure and lab facilities provided by the institution. 69% of the alumni are satisfied with the placement training given to them and few suggested to improve the standard of the training and the placement procedures by inviting reputed companies inside the campus. 70% of the alumni are satisfied with the hostel facilities and 64% of them are satisfied with the sports and cultural activities, as most of the alumni referred our silver jubilee function and other sports and annual days of our college as their memorable moments. 73% of the alumni agree that the curriculum followed in the institution is relevant to their job.

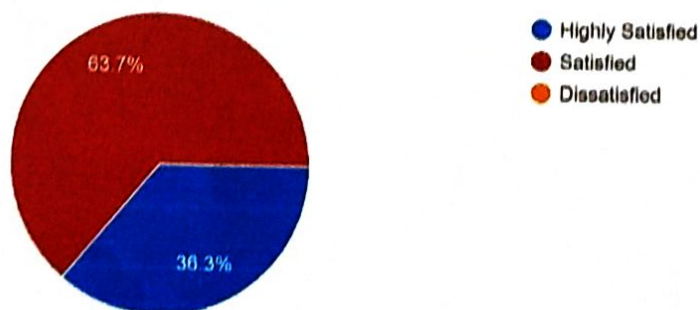
Feedback Analysis Report

The alumni feedback analysis report reveals that the majority (96%) of the alumni are happy and proud to be a part of this institution and they agreed that they would recommend their friends and relatives to enrol in this institution. All of them were highly satisfied to the point that they receive regular updates via SMS/ mails/ calls/ Facebook etc.

From the analysis many alumni have suggested to concentrate more on the development of the infrastructure and concentrate more on the training of the students in the employability point of view.

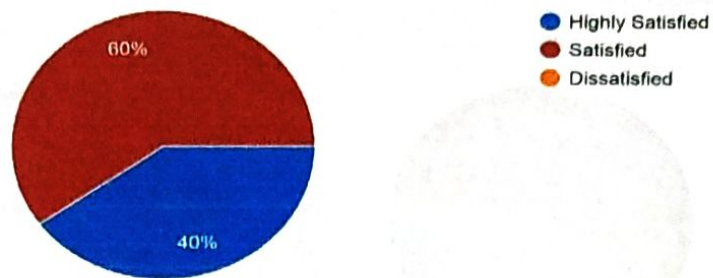
6. Admission Procedure

80 responses



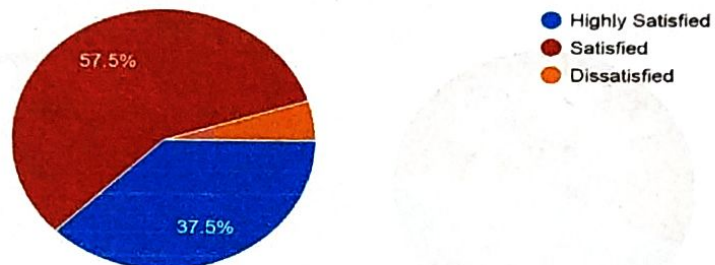
7. Environment

80 responses



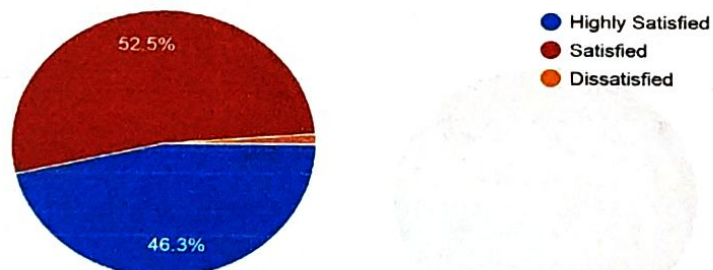
8. Infrastructure & Lab Facilities

80 responses



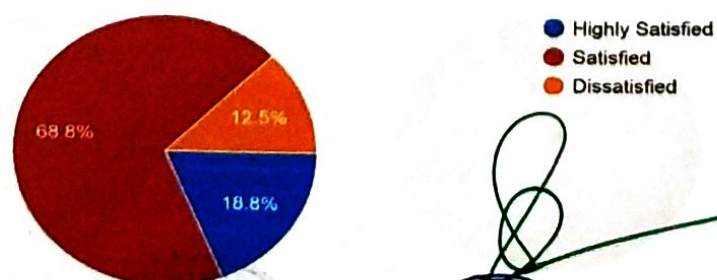
9. Faculty

80 responses



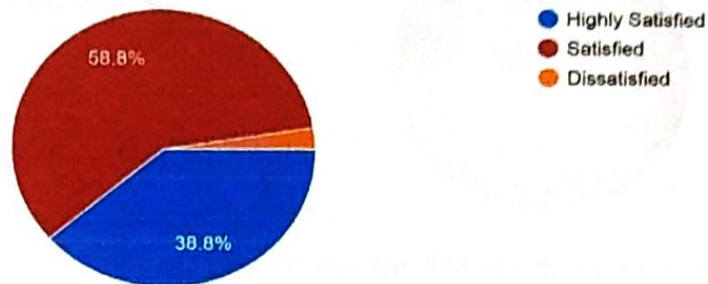
10. Training & Placement

80 responses



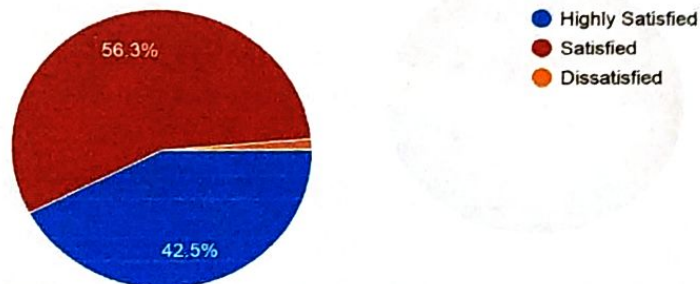
11. Educational Resources

80 responses



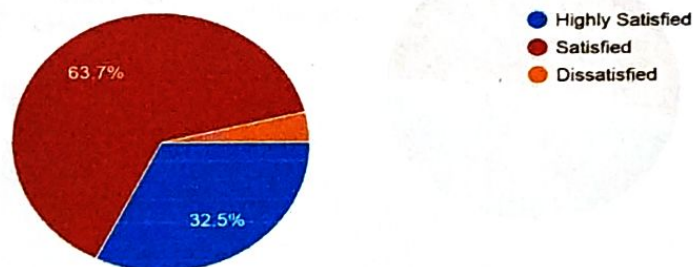
12. Library

80 responses



13. Sports & Cultural Activities

80 responses



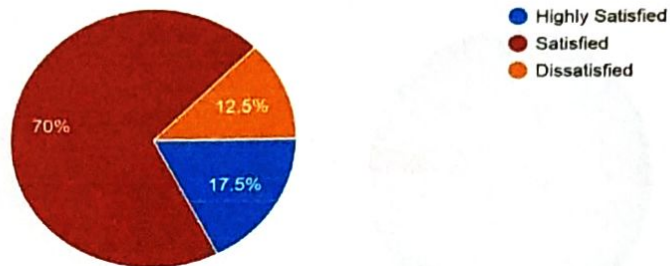
14. Canteen Facilities

80 responses



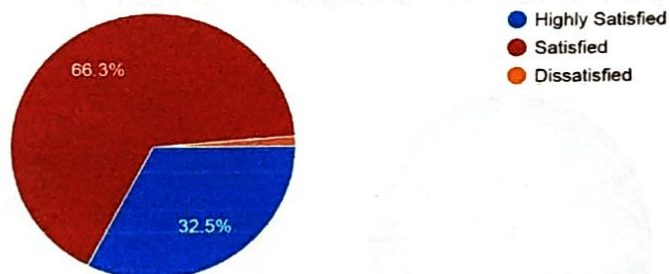
15. Hostel Facilities

80 responses



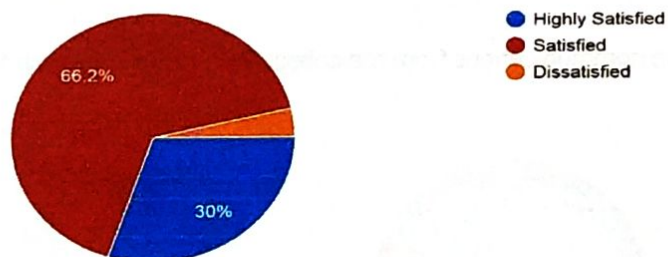
16. Level of satisfaction towards the College

80 responses



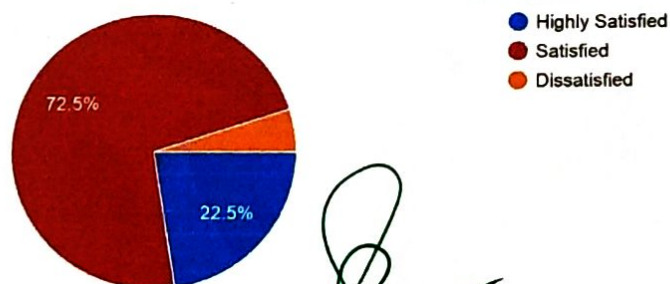
17. Alumni Association/Network of Old Friends

80 responses



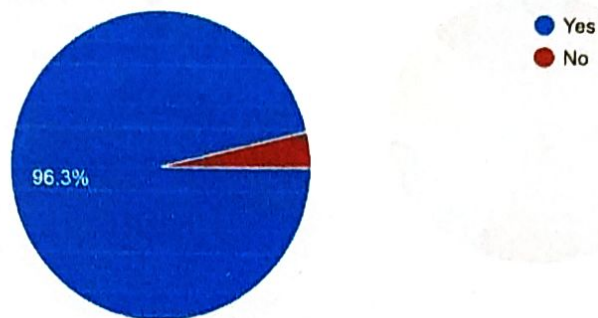
18. Relevance of curriculum in your Job

80 responses



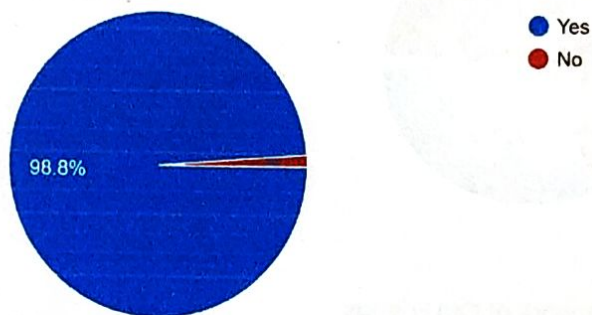
19. Do you feel proud to be an alumni of Navarasam?

80 responses



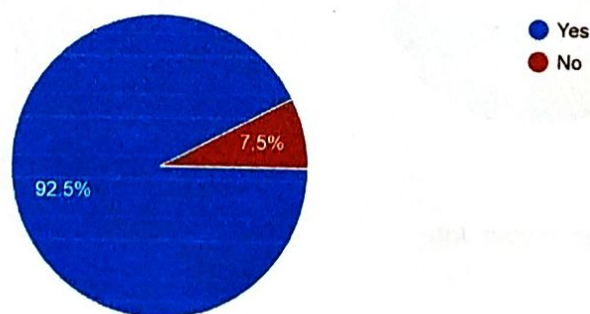
20. Are you willing to contribute to the development of our Institution?

80 responses



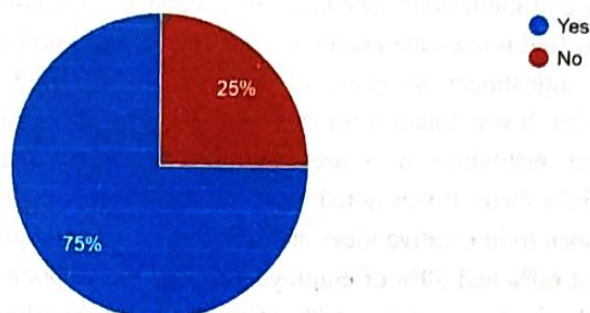
21. Do you receive communications from the college/Department through Mails/ Calls/SMS etc?

80 responses



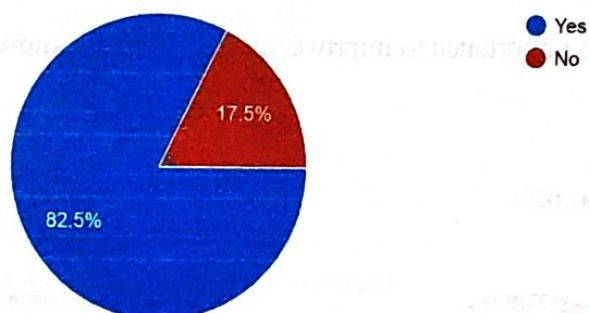
22. If you are invited to deliver a Guest Lecture / Special Talk / Motivational Session for your juniors, will you be interested?

80 responses



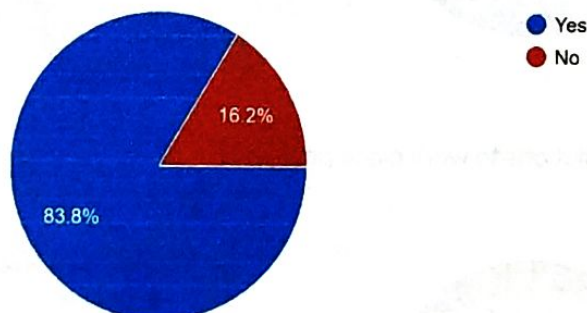
23. Is there a need to improve the general environment in the College/Department and attitude of the people?

80 responses



24. Is there a need to improve alumni involvement in the development of the College?

80 responses



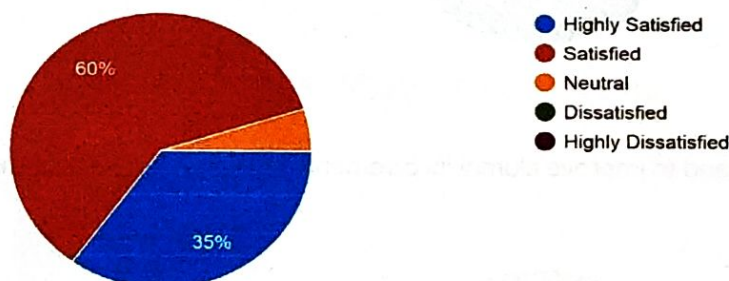
Employers Feedback

Employers' feedback is obtained from recruiting agencies, corporate with the help of structured questionnaires. Their feedback is sought on the following areas: Employee's acquaintance with technical/ teaching skills and knowledge, adequacy of necessary communication skills to meet the job requirements, ability to find immediate practical solutions for field problems, familiarity with latest technological devices, adjustment to ethos of the organization and maintaining cordial relationship with the co- workers. It was found from their feedback that 60% of the employers agreed that the candidates from our institution who are employed in their organisation have good communication skills required for them. It was noted that 50% and 70% of the respondents agreed to the fact that the students are open to innovative ideas and learning new techniques and they are ready to work as a team. Majority of 60% and 50% of employers agreed to the point that the students are very creative and have good leadership qualities. 45% of them agreed that the candidates from our institution maintain a cordial relationship with subordinates and higher officials. 55% & 55% of the employers agree that the candidates are very much ready to take up extra responsibility in their workplace and they are satisfied with their overall performance.

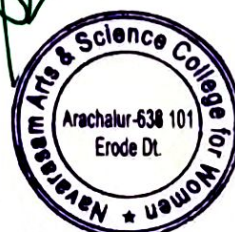
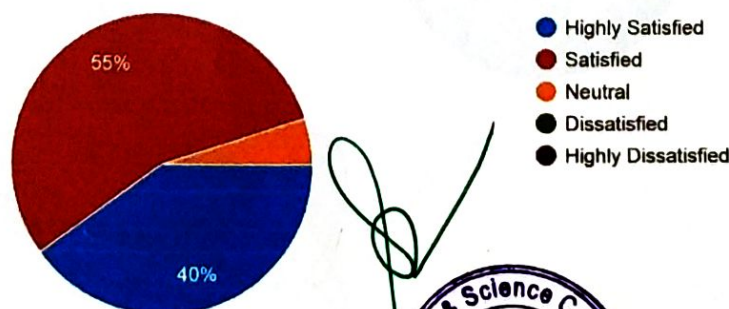
Feedback Analysis Report

They highlighted the importance to improve upon the domain knowledge to meet the emerging societal needs.

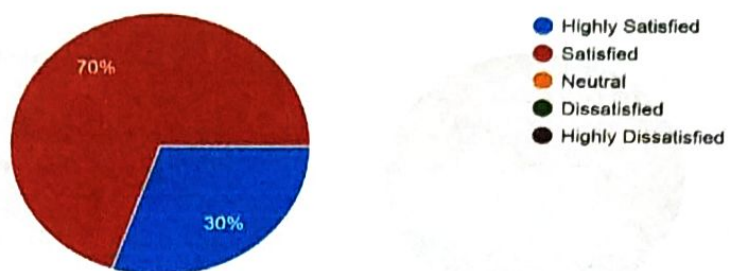
5. General communication skills
20 responses



6. Developing practical solutions to work place problems
20 responses



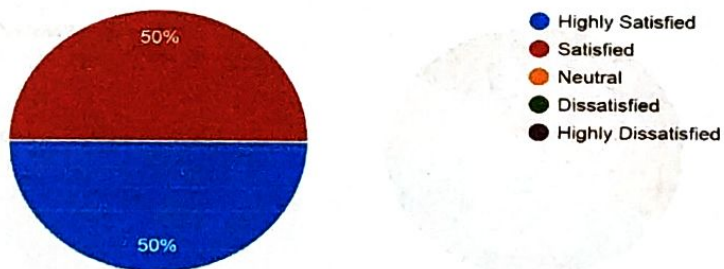
7. Working as part of a team
20 responses



8. Planning and organization skills
20 responses



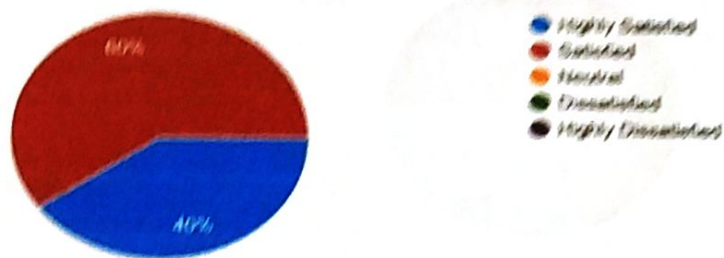
9. Open to new ideas and learning new techniques
20 responses



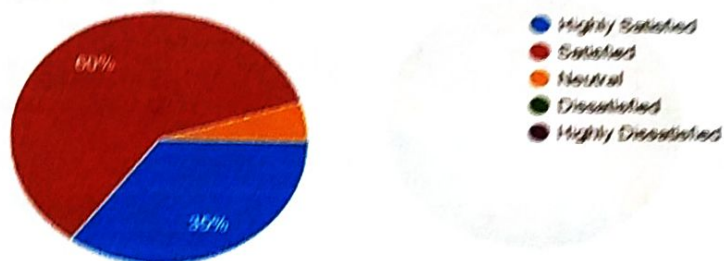
10. Ability to contribute to the goal of the organization
20 responses



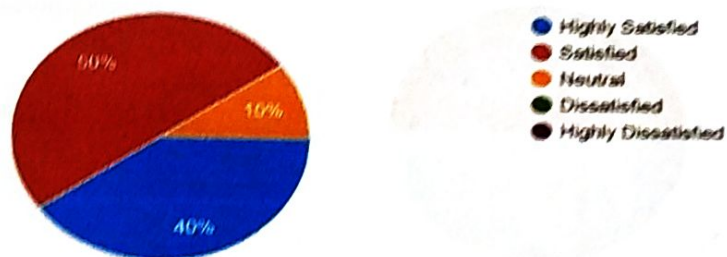
11. Technical knowledge/skill
20 responses



12. Leadership qualities
20 responses



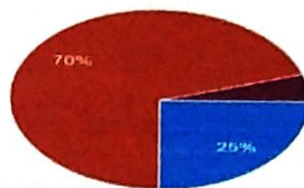
13. Creativity
20 responses



14. Relationship with seniors/peers/subordinates
20 responses

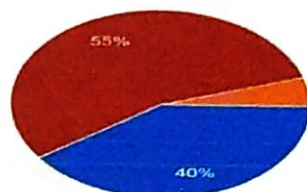


15. Involvement in social activities
20 responses



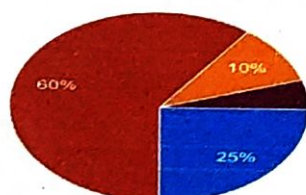
● Highly Satisfied
 ● Satisfied
 ● Neutral
 ● Dissatisfied
 ● Highly Dissatisfied

16. Ability to take up extra responsibility
20 responses



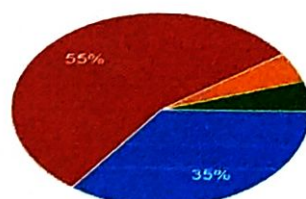
● Highly Satisfied
 ● Satisfied
 ● Neutral
 ● Dissatisfied
 ● Highly Dissatisfied

17. Obligation to work beyond schedule if required
20 responses



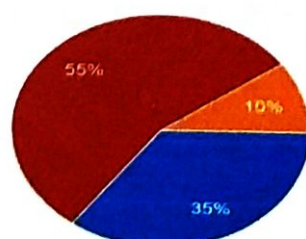
● Highly Satisfied
 ● Satisfied
 ● Neutral
 ● Dissatisfied
 ● Highly Dissatisfied

18. Readiness to take new assignments
20 responses



● Highly Satisfied
 ● Satisfied
 ● Neutral
 ● Dissatisfied
 ● Highly Dissatisfied

19. Overall performance
20 responses




● Highly Satisfied
 ● Satisfied
 ● Neutral
 ● Dissatisfied
 ● Highly Dissatisfied

ACTION TAKEN

- More Technical Related Faculty Development Programmes were planned to be organised so as to develop the technical skills of the Faculties for their better handling of the online classes.
- Steps have been taken to emphasize more on the continuous growth and all round development of our students through training and several other activities to make them equip themselves for online learning. Regular training inputs were planned to help the students learn and acquire new skills and competencies through various activities online.
- Suggestions from the parents were considered for the betterment in the areas of placement by inviting more reputed foreign companies. Online training regarding the placement is also planned to be increased by inviting reputed agencies.


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